

Michael P. Straub mike@sp-ip.com

John C. Pokotylo john@sp-ip.com



1 Bethany Road Suite 56, Bldg. 4 Hazlet, NJ 07730

Telephone: 732-335-1222 Facsimile: 732-335-1228 Internet Site: www.sp-ip.com

June 19, 2000

UTILITY PATENT APPLICATION TRANSMITTAL LETTER

Assistant Commissioner of Patents Box Patent Application Washington, D.C. 20231

Sir:

Enclosed herewith for filing is the following utility patent application:

Attorney Docket No.: Bell-19

Applicants: Craig L. REDING, Suzi LEVAS

Title: "METHODS AND APPARATUS FOR PROVIDING TELEPHONE SUPPORT FOR INTERNET SALES"

PATENT APPLICATION FILING FEE CALCULATION No. Filed Rate/Claim Less Fee Total Claims 29 -20 9 x \$18.00 162.00 Independent Claims -3 2 x \$78.00 156.00 Minimum Filing Fee 690.00 Multiple Dependency Fee (if applicable - \$260.00) 00.00 50% Reduction for Small Entity (Independent Inventor, Non-profit Corporation, or Small Business Concern) - appropriate verified statement attached 00.00 TOTAL FILING FEE \$1,008.00 ASSIGNMENT RECORDATION 40.00 TOTAL FEES ENCLOSED \$1,048.00

⊠ Specii	and abstract)
⊠ Drawin	ng(s): Total Sheets (FIGs. 1-9)
with the	Also enclosed herewith for filing in connection enclosed application are:
X	Our check in the amount of \$1,048.00 (the total filing fee) is enclosed herewith. If this check is unacceptable, insufficient or omitted, kindly charge the entire or additional filing fee, as appropriate, to the deposit account of Straub & Pokotylo, deposit account number 50-1049. To facilitate that charge, a duplicate copy of this letter is enclosed herewith.
X	Postcard Receipt;
	Preliminary Amendment;
	Oath or Declaration: Newly executed on June 16, 2000; Copy from a prior application (36 C.F.R. § 1.63(d);
⊠	Assignment Papers to: Bell Atlantic Network Services, Inc.;
	<pre>Information Disclosure Statement, modified PTO-1449, and (0) cited reference(s);</pre>
	Letter referencing previously filed disclosure document; number filed;
	<pre>Verified Statement Claiming Small Entity Status: \[\text{\text{Newly executed on };} \] Copy from a prior application , status still proper and desired;</pre>
	Signed statement attached deleting inventor(s) named in the prior application, see 37 C.F.R. §§ 1.63(d)(2) and 1.33(b);
	Microfiche Computer Program (Appendix);
	English translation document;

	Submission of Priority Document and a certified copy of a patent application or inventor's certificate, filed and assigned serial no, upon which a claim to priority is made; and	
	Other:	<u> </u>
	Respectfully submitted, STRAUB & POKOTYLO	
	Michael P. Straub, Attorney Reg. No. 36,941 Customer No. IDON601137	
	EXPRESS MAIL CERTIFICATION	
_	ail" mailing label number: <u>EL547453311US</u> posit: <u>June 19, 2000</u>	
	T hereby certify that this namer or fee is being	na

I hereby certify that this paper or fee is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service on the date indicated above and is addressed to the Assistant Commissioner of Patents, Box Patent Application, Washington, D.C. 20231.

Muchael Sthaul
Signature of person making certification

Michael P. Straub

Name of person making certification